

Consulting Service Agreement

This contract shall serve as an open ended working agreement between the Town of New Paltz (The Town) and Monaco Computer Services (MCS) for the provision of technology consulting.

MCS shall provide The Town technology support to all departments within the scope of the town of New Paltz beginning August 17, 2015 and ending December 31, 2015.

MCS will respond to all emergency calls within 1 hour and non-emergency calls within 24 hours during normal business days. Whenever possible it will be the practice of MCS to schedule on-site visits for the non-emergency calls within the 24 hour time frame. It shall further utilize remote assistance for more expedient service.

The standard rate of compensation shall be \$65.00 per hour for the hours of *Monday through Friday 8:00 am to 6:00 pm*. Any calls outside of this time frame that warrants an on-site visit shall result in a \$25.00 per hour premium added to the base standard rate.

Billing will be submitted for review and payment every month and time will be billed in 15 minute increments. Emergency calls will incur a 1 hour minimum.

When procuring equipment MCS will search for the best price and will attempt to first utilize any of the towns pre-established accounts with its vendors. Otherwise MCS will purchase the equipment (upon department head approval) and the town shall reimburse MCS on the next billing cycle.

Susan Zimet, Town Supervisor

Nicholas J Monaco – Owner MCS