

From: cocoa2@comcast.net
To: Assistant.townofnewpaltz.org
Subject: Reversal of \$1.72 penalty fee
Date: Tuesday, April 16, 2024 10:06:41 AM

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Attn: Neil Bettez, Supervisor
Kitty Brown, Town Councilperson
Amanda Gotto, Town Councilperson
Esi Lewis, Town Councilperson
Julie Seyfert-Lillis, Town Councilperson

Water bill No. 95 for 18Van Alst Street, New Paltz

We closed on the above house on Jan 10 and moved in on the 30th of March.

I received a letter from the Town addressed to Karin Aniku, the previous owner, and returned it to Town Hall since no forwarding address was put through at the post office for the previous owner. I gave it to Diane in the first office to the right of the front door.

She said she'd direct it to the appropriate department. I did not know what was in the envelope, of course, because it was not addressed to me.

At the beginning of this month, I received a water bill addressed to me, which included a late fee for a previous water bill which I did not receive. I paid the full bill, including the \$1.72 penalty, because Eileen Hedley said she could not change that without authorization from the board.

I am a person who pays all my bills faithfully on time. This bill would have been paid on time as well, if I had received it. Apparently the change over in ownership was not put through in the appropriate office until the second bill was received at the beginning of this month. I do not feel I should be charged a penalty for something I did not receive, and for something that I did not do--neglect to pay the bill.

Please be so kind as to reverse this charge and return the \$1.72 to me. Thank you.

Sincerely,
Cathy Koshak
Barbara Heffler
co-owners